

TAMMY SCHRENKER
DIRECTOR

DEPARTMENT OF SOCIAL SERVICES

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JOB OPPORTUNITY

POSITION: Income Maintenance Caseworker II

LOCATION OF POSITION: 1000 North First St., Suite 2

Albemarle, NC 28001

STARTING SALARY \$27,941 - Salary posted is for fully qualified applicant

POSITION AVAILABLE: Immediately

<u>DUTIES:</u> Determine or redetermine eligibility of clients for assistance programs such as Medicaid, Work First Family Assistance, Food and Nutrition Services etc. Requires obtaining pertinent data concerning the client's family composition, financial, employment and health status according to federal, state and county policies.

KNOWLEDGE, SKILLS, AND ABILITIES: Good mathematical reasoning and computational skills, ability to read, analyze and interpret rules, regulations and procedures. Ability to communicate with clients, the public at large and public officials to obtain data and explain regulations, rules and procedures. Ability to perform caseworker functions within structured time frames. Ability to organize and manage multiple complex program activities. Ability to pay close and accurate attention to minute detail. Ability to work under stress. Proficient computer and data entry skills are required.

MINIMUM TRAINING AND EXPERIENCE REQUIREMENTS FOR INCOME MAINTENANCE CASEWORKER II: One year experience as an Income Maintenance Caseworker; or an equivalent combination of training and experience.

Applicants who meet the qualifications listed for the Income Maintenance Caseworker II will be given first consideration. However, anyone who meets the following may apply as a "work against appointment" and will be considered: Graduation from an accredited associate degree program in Human Services Technology, Social Services Associate, Paralegal Technology, Business Administration, Secretarial Science or a closely related curriculum; or graduation from high school and two years of paraprofessional, clerical, or other public contact experience which included negotiating, data and/or performance of mathematical or legal tasks with at least one year of such experience being in an income maintenance program; or graduation from high school and three years of paraprofessional, clerical or other public contact experience which included negotiating, interviewing, explaining information, the gathering and compiling of data, the analysis of data and/or the performance of mathematical or legal tasks; or an equivalent combination of training and experience.

<u>ADDITIONAL REQUIREMENTS</u>: Must have valid NC driver's license and reliable transportation. All applicants tentatively selected for this position will be required to submit to a urinalysis to screen for illegal drug use. A criminal records check and a driver's license check will be conducted. Computer skills required.

RECRUITMENT PERIOD: January 8, 2016 thru 5:00 pm on January 22, 2016

HOW TO APPLY: A fully completed State of North Carolina for Employment Application form (PD107) is required.

WHERE TO APPLY: NC Works Career Center

2215 US Hwy 52 North Albemarle, NC 28001

Applications will be reviewed to select the best qualified applicants for admission to an interview.